

8 TIPS

YOU CAN DO NOW TO PREPARE FOR FLOODS

1 KNOW YOUR FLOOD RISK



2 KNOW WHERE TO GO



3 KNOW WHO TO CALL



4 KNOW YOUR PLAN



5 GET YOUR KIT TOGETHER



6 PREPARE NOW TO ACT EARLY



7 CHECK YOUR INSURANCE



8 LISTEN TO LOCAL RADIO



Actions to take to prepare for floods

1. Know your risk

- Find out about your local flood history
- Visit the Emergency Services page at www.actmapi.act.gov.au/ for local flood information
- Check out the ACTSES website www.esa.act.gov.au/actses for information on how to prepare for storm and flood
- Talk with your neighbours and people who have lived in the area for a while about the local flood risks
- Be aware of natural signs of flash flooding, such as heavy rainfall and rushing or pooling water

2. Know where to go

- Get to know your local area and identify possible evacuation routes in your planning
- Check with friends or relatives outside your area to organise a place to go and contact Access Canberra on 132 281 to find out where local evacuation centres could be
- In the event of an evacuation, listen to emergency service advice and use your local knowledge to identify the safest route to travel
- Never drive, ride or walk through floodwater
- Have a back-up plan

3. Know who to call

- For general flood information call Access Canberra on 132 281
- For emergency help in floods and storms call the ACTSES on 132 500
- Keep local emergency numbers handy (in or near your phone, or on your fridge)
- In a life threatening emergency call 000 (triple zero)

4. Know your plan

- Make a plan for your home or business in case of flood
- Test your plan annually to keep it current
- Plan out alternate routes when walking to and from school, the local shops, etc.

5. Get your Kit together

- Put together an Emergency Kit for your home or business, with a portable battery powered radio and torch, spare batteries, first aid kit, candles, waterproof matches, important papers, emergency plans, emergency contact numbers and a waterproof bag
- Check your emergency kit regularly to restock any out of date items, such as batteries, and ensure you restock after any use

6. Prepare now to act early

- Talk to ACTSES about being FloodSafe
- Know the triggers for what you need to do and where you need to go when it floods
- Maintain a sufficient level of supplies if you live in an area likely to be isolated by floods
- Know what to do if phone lines, waters, electricity and gas are cut

7. Check your insurance

- Ensure your insurance policy is up to date
- Ensure your insurance policy is adequate for your location

8. Listen to local radio

- Listen to local radio stations for information, updates and advice



ACT
Government



FOR HELP IN
FLOODS OR STORMS CALL

132 500

For more information visit:
www.esa.act.gov.au/actses



#ACTSES



/ACTSES