



# MORE THAN

## AN AMBULANCE SERVICE

**At ACT Ambulance Service (ACTAS) you can plan your life knowing your schedule.**

ACTAS has a 44-hour roster on a four-day rotation, with dedicated Professional Development time every block and only one night shift.

### **What we do differently**

Our paramedics have no fixed station; you will work in all areas of Canberra! ACTAS values teamwork and a skills mix. You will work with all levels in our service from Graduates to Intensive Care Paramedics (ICP).

We are the only Ambulance service in Australia who is not a part of Health, this comes with certain benefits, mainly we do not ramp at hospital.

We spearheaded the Police Ambulance Clinician Early Response (PACER) team in Australia, a specialised mental health crisis response unit where our paramedics work alongside the Australian Federal Police and a Mental Health Clinician.

### **Career progression**

Available to all qualified ACTAS members including Ambulance Paramedics and ICPs.

We offer various pathways for you to explore including:

- Professional Development Officer
- PACER
- Remote Access Paramedic
- Communications Clinician
- Extended Care Paramedic
- Clinical Support Officer (ICP)
- Flight Paramedic (ICP)
- Educator
- Duty Officer
- Clinical Governance Unit
- Operations Manager
- Job specific work groups
- ACTAS offers relocation benefits of up to \$12,000 AUD for single no dependants
- Additional \$2,000 AUD per dependant (first 6)
- Additional \$1,750 AUD per dependant (7th and further).



## At ACTAS our priority is our people

ACTAS values collaboration and innovation. We strive for excellence and know our people are the key to achieving it. Have a question or an idea? You will be heard. We are small enough for the Chief Officer to know your name but big enough to enact real change and innovation.

ACTAS prioritises staff wellbeing and has a many support services and benefits.

### Peer Support Program (PSO)

The PSO program connects employees through shared experience and recognising the unique and often high-impact nature of emergency work. This service is designed to provide immediate, confidential support by colleagues who understand the pressures of the job.

### Employee Assistance Program (EAP)

EAP is a free, confidential, and voluntary employer-sponsored support service that provides counselling to employees and their immediate families. EAP provides qualified professionals 24/7 to manage a wide range of personal and professional issues.

### ACTAS Support programs

- Pastoral and Spiritual support programs
- Early Intervention Physiotherapy
- \$100AUD sport reimbursements and Gyms at select stations

### Menstruation support

ACTAS and the Emergency Services Agency have committed to providing menstruation support kits on every operational vehicle and station.

### Salary packaging

Salary packaging (also known as salary sacrifice) is an arrangement between you and your employer to pay for certain expenses with your pre-tax salary, potentially reducing your taxable income and increasing your take-home pay.



# MORE THAN

A NUMBER



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## TRAINING

### ACTAS strives for clinical excellence.

This begins with our Education team. Utilising realistic locations, live actors and high-fidelity equipment, our immersive simulations are extremely lifelike, and enhance critical thinking, skills and teamwork.

Our suite of mannequins includes: adult, paediatric, infant, obstetric and bariatric patients. Our mannequins can breathe, have chest sounds, airway obstructions and palpable pulses. They are able to be ventilated, intubated, cannulated and more.

Our Education team are highly trained and dedicated paramedics who strive to maintain clinical currency. It is common to see educators and managers working on-road as frontline paramedics, as this allows them to understand the hurdles of frontline emergency care, and adapt training to best benefit both our staff and our patients.

Our team understands that transitioning to a new service can be challenging; our Education team exists to support you with tailored simulations, training programs and feedback to achieve the best results.

Our Clinical Support Officers (CSO) are on road paramedics who attend incidents with crews. This allows the CSOs to monitor treatment and assist in improving patient outcomes. Our CSOs provide learning plans, identify system failures, and congratulate our paramedics on clinical excellence.

Our Education team, CSOs and Professional Development Officers all work together to continuously improve our patient care model and support our paramedics.

Training opportunities are not limited to your induction course. You can gain experience with our major incident exercises alongside ACT Fire & Rescue and ACT Policing, support the ACT State Emergency Service, and even leverage off of our relationships with other government agencies in the nation's capital!



**Our city is full of residents who were 'moving here for a year or two'. They fell in love with the Canberran lifestyle, and never looked back.**

Canberra has been described as 'a big country town' – and in some ways that's true. But as Australia's fastest-growing jurisdiction, the ACT has a cultural landscape that spans music festivals to international exhibitions. It's the best of city living without the crowds.

Canberra is a foodie wonderland with a side of world-class art, breathtaking nature and family fun all within easy reach. Take a heartpumping hike or cycle the trails through one of the world's most sustainable cities. Top it off with a taste of the thriving cool-climate wine region. Visit more than 40 wineries, a mere 35 minutes' drive from the city.

**Life is easy here and it's more than you expect.**

Canberra is a great place to raise a family. Big enough to provide access to excellent educational and extra-curricular opportunities but small enough to walk your kids to school.

Natura beauty is right on your doorstep with popular lookouts, challenging hikes, and native animals in the wild. Whatever your outdoor passion is – running, mountain biking, horse riding, rock climbing – Canberra is waiting for you.

If you are craving the sand or slopes, Canberra is the place for you. We are between both – a two-hour drive can see you either surfing or skiing. Canberra is situated between Sydney and Melbourne and boasts an international airport.

Canberra is a multicultural hub and proudly inclusive. LGBTIQ+ people, Veterans, their families and communities are respected, valued and celebrated.

**Find your place**

Whether you crave the hustle and bustle of city living or wide-open spaces of the suburbs, Canberra has it all for you. Find your perfect space here for less than the other big cities.

**MORE  
THAN**

**A CITY**